



## TERMS AND CONDITIONS

The following terms and conditions pertain to the enrollment in our services. These terms and conditions apply to Adventure OSHC Pty Ltd (ABN 71143960132) and Fit Futures Pty Ltd (ABN 98657159772), with Child Care Provider Approval PR-40005309.

By enrolling your Child/ren with Fit Futures/Adventure OSHC you are agreeing to these terms and conditions below, you agree that you are entering into a legal agreement with one or more of the aforementioned Approved Providers based on the OSHC Service being utilised.

1. I agree to enrol my Child/ren with Fit Futures/Adventure OSHC to provide services and activities for my Child/ren.
2. I declare that the information provided on the enrollment form to be correct and to the best of my knowledge. This includes details regarding any medical conditions or allergies.
3. I agree to promptly update my enrollment information and let Fit Futures/Adventure OSHC know should any changes occur in the future.
4. I confirm that I have the legal authority and capacity as the Child/ren's legal Parent or Guardian to enrol my Child/ren with Fit Futures/Adventure OSHC. I undertake to inform and provide a copy of any court orders regarding custody and care pertaining to the Child/ren enrolled with Fit Futures/Adventure OSHC.
5. I understand that Fit Futures/Adventure OSHC operates at the venue specified in the enrollment form, and this enrollment is applicable to any other Fit Futures/Adventure OSHC Services my Child/ren may attend.
6. I understand that during the Vacation Care period, Fit Futures/Adventure OSHC may organise excursions outside the venue. Details of such excursions will be provided in advance. By booking my Child/ren into an excursion during the Vacation Care period, I agree to the additional cost and authorise their participation, including transportation arranged by Fit Futures/Adventure OSHC. In the case of a medical emergency at an excursion I authorise my Child/ren to leave the venue and for Fit Futures/Adventure OSHC staff to seek transportation, including ambulance services, for my Child/ren if necessary.
7. I authorise my Child/ren to participate in program-based activities organised by Fit Futures/Adventure OSHC during their attendance at the Service, including viewing G and PG rated content.
8. I acknowledge that my Child/ren will be under the supervision of staff who will adhere to the Service(s) policies and procedures, including behaviour guidance protocols if necessary.
9. In the event of continued unacceptable behaviour by my Child/ren, I agree to be notified by staff and may be required to collect them from the Service. Fit Futures/Adventure OSHC reserves the right to cancel my Child/ren's enrollment under such circumstances.
10. I authorise staff to consult with my Child/ren's school regarding behavioural or medical management issues to ensure consistency in care.
11. I authorise staff to apply sunscreen/insect repellent to my Child/ren when necessary, unless otherwise instructed in writing.
12. I consent to the use of photographs of my Child/ren within the Service and venue for non-public displays, understanding that I can opt out by providing a written request to the centre coordinator.

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13. I acknowledge that my Child/ren may not participate in outdoor activities unless they wear a hat provided by me.
14. I accept full responsibility for my Child/ren's belongings while they are at the Service, including during excursions.
15. I acknowledge that Fit Futures/Adventure OSHC reserves the right to refuse admission to any Service if my Child/ren is unwell or contagious. I agree to promptly collect my Child/ren if requested by staff and not to return them until 24 hours after the illness has passed or upon presenting a medical certificate if requested.
16. I will ensure upon arrival that a Fit Futures/Adventure OSHC educator has been sighted on site prior to checking my Child/ren in.
17. I agree to sign in and out my Child/ren using the Fit Futures/Adventure OSHC processes and acknowledge that they are not under the supervision of Fit Futures/Adventure OSHC staff unless appropriately signed in.
18. I consent to basic first aid treatment for my Child/ren in case of accidents, incidents, or illness. I agree to collect my Child/ren upon staff request and authorise staff to seek medical treatment if necessary, with associated costs to be covered by me.
19. I give permission for Fit Futures/Adventure OSHC staff to seek and arrange medical or emergency medical treatment and transport if my Child/ren requires it from a medical practitioner, hospital or ambulance service.
20. I consent to Fit Futures/Adventure OSHC staff releasing my Child/ren into the care of a medical practitioner, ambulance service representative, hospital or other medical personnel. and agree to cover the expense of any medical treatment.
21. I authorise nominated Guardians or Emergency Contacts to collect my Child/ren, provide consent for medical treatment, and arrange transportation as necessary.
22. I understand and agree that Fit Futures/Adventure OSHC is not liable for personal injury, property damage or loss sustained by any Child/ren due to them participating in a Service unless the injury, damage or loss was caused by the proven negligence of Fit Futures/Adventure OSHC, its directors or employees, or is otherwise required by law.
23. I indemnify Fit Futures/Adventure OSHC (including its directors, officers and employees) against any costs, expenses or liability incurred as a result of any injury to any other child, staff or any other person, or any loss or damage to property which is caused by the registered child at the Service venue or a excursion location.
24. I agree to update and/or change my details and bookings via the online system Xplor when required, advised and at the beginning of each school year.
25. I agree to update my details and bookings through the online system Xplor as required, and to abide by cancellation procedures, informing staff of any absences of my Child/ren.
26. I acknowledge that late fees may apply if my Child/ren are not collected by the advertised closing time, and I agree to pay these fees.
27. I understand that it is my responsibility to provide all relevant information to Fit Futures/Adventure OSHC and the Family Assistance Office to be eligible for the Child Care Subsidy.

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28. I consent to Fit Futures/Adventure OSHC directly debiting my bank account or credit card for all incurred fees, and I undertake to keep my payment details updated.
29. I acknowledge that fees and charges are subject to change, with communication provided by Fit Futures/Adventure OSHC in advance.
30. I understand that cancellation or changes to Holiday Program bookings must be made online at least one week before the desired dates to avoid charges. Cancellations made within 7 days or on the same day as the session will incur charges.
31. I acknowledge that non-payment of fees may result in the suspension of my account and cancellation of bookings, with outstanding debts potentially referred to a collection agency.
32. I acknowledge Fit Futures/Adventure OSHC's right to amend and update its policies, regulations, or terms and conditions, with updated documents available online at [adventureoshc.com.au](http://adventureoshc.com.au).
33. I acknowledge Fit Futures/Adventure OSHC's disclosure obligations to the Department of Education and other government agencies and its compliance with the Privacy Act 1988, ensuring confidentiality of my Child/ren's information except where necessary for their care, education, or as required by law.
34. I confirm that I have read and accepted Fit Futures/Adventure OSHC's full privacy policy available online at [adventureoshc.com.au](http://adventureoshc.com.au).